World Nutella Day 2025 Promotion Short Terms and Conditions

Open to food service operators in in the UK and ROI, aged 18 and over. Open from 00:01, 17/01/2025 to 23:59 31/01/2025. One entry per person and per household. No purchase necessary. Internet access is required to submit an entry. To enter: visit www.ferrerofoodservice.com/uk/en/, complete and submit the online form with the relevant information. Prizes: There are a total of 4 (four) Prizes available to be won. Prizes include: 1x Nutella Manual Dispenser and 3x Nutella branded blackboards. One Prize per person and per household. For full Ts& Cs and Prize details visit: https://www.ferrerofoodservice.com/uk/en/competition-terms-conditions. Promoter: Ferrero UK Limited, 889 Greenford Road, Greenford UB6 0HE.

World Nutella Day 2025 Promotion Full Terms and Conditions

- 1. By entering this Prize draw, entrants agree to be bound by these Terms and Conditions governing this promotion and by any other requirements set out in related promotional materials.
- 2. The Prize draw is only open to food service operators located in the UK and the Republic of Ireland aged 18 or over excluding employees, and their immediate families, of the Promoter or any company affiliated with the Promoter, their agents or any other persons professionally connected with the draw.
- 3. The Promotion will begin at 00:01 on 17th January 2025 to 23:59 on 31st January 2025 ("**Promotion Period**").
- 4. <u>To enter:</u> visit <u>www.ferrerofoodservice.com/uk/en/</u>, complete and submit the online form with the following information:
 - a) First and Last Name
 - b) Email Address
 - c) Business Name
 - d) Business Address
 - e) Contact Phone Number
 - f) Registered Business VAT Number
- 5. Each foodservice operator ("Entrant"):
 - a. may only submit one entry per day throughout the Promotional Period; and
 - b. must be a member/employee/director of an established food service operating business with a valid registered business number.
- 6. Internet access is required to submit an entry.
- 7. No purchase is required to submit an entry.
- 8. One Prize per person and per household throughout the whole Promotional Period.
- 9. **Prizes:** There are a total of four (4) Prizes available to be won. Prizes include:
 - a) 1x Nutella Manual Dispenser
 - b) 3x Nutella branded blackboards
- 10. Four (4) winners will be selected at random from all valid entries received throughout the Promotional Period. The winners will be contacted via email or phone number provided upon entry, within three (3) business days from the end of the Promotional Period and will be asked to provide evidence of identity and eligibility. Reasonable efforts will be made to contact the winners. Winners will then have five (5) business days to respond and confirm

acceptance of the Prize. If the winners do not respond to the Promoter within this time, they will forfeit their Prize and the Promoter shall select other winner(s) at random from all remaining valid entries.

- 11. The Prize will be sent to the winner within 28 business days from the end of the Promotion Period.
- 12. The Promoter's decision is final and binding in all matters and no correspondence will be entered into.
- 13. The Promoter reserves the right to produce and make available a winners list containing the surname and county of residence of the winners. In accordance with the applicable Privacy laws, winners have the right to object to their details being published. Without prejudice, the Promoter will provide winner information to the Advertising Standards Authority if requested by them.
- 14. The Promoter accepts no responsibility for late, incomplete, incorrectly submitted, corrupted or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise.
- 15. The winner must, at the Promoter's request and discretion, participate in reasonable promotional activity including a case study, and publicity surrounding the winning of the Prize, free of charge, and they consent to the Promoter using their name and images in promotional material.
- 16. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using the Prize (including to any guests), except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
- 17. The Prizes are not transferable or exchangeable and cannot be redeemed for cash or any other form of compensation, this also includes the selling of Prizes to third parties. In the event for any reason the Prize winners do not take an element of the Prize at the time stipulated by the Promoter, then that element of the Prize will be forfeited by the winners and neither cash nor any other form of compensation will be supplied in lieu of that element of the Prize. If for any reason a Prize is not available, the Promoter reserves the right to substitute another Prize for it, in its sole discretion, of equal or higher value.
- 18. If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.
- 19. The Promoter accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering the promotion or accepting the Prize. The Promoter further disclaims liability for any injury or damage to your or any other person's computer relating to or resulting from participation in or downloading any materials in connection with this promotion.
- 20. The Promoter reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this promotion with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated, suspected or actual fraud). The decision of the Promoter in all matters under its control is final and binding and no correspondence will be entered into.
- 21. If a winning entry from a draw is deemed not to comply with any of these conditions of entry, that entry will be discarded, and a new winner of the Prize will be randomly selected.
- 22. Any entries that the Promoter considers in their absolute discretion to be dangerous, vulgar, offensive, indecent, illegal, or fraudulent will be disqualified from this Promotion.
- 23. These terms and conditions are governed by English Law and shall be subject to the exclusive jurisdiction of the English Courts.
- 24. By entering this Promotion, you give the Promoter and its agencies your consent to process your personal data for the purpose of conducting this promotion only. The Promoter may disclose winners' personal information to its contractors and agents to assist in conducting this promotion, fulfilling the Prize, or communicating with entrants.

Any personal data the Promoter or its agencies obtains, shall only be kept during the Promotion Period and for a period of three months following the end of the Promotion, following this time it shall be deleted or destroyed.

- 25. The Promoter is bound by the UK Data Protection Act 2018 and the UK General Data Protection Regulation 2018. Entrants can request access to the personal information the Promoter holds about them by contacting Ferrero UK, 889 Greenford Road, UB6 OHE. For further information about the Promoter's privacy policy please visit https://www.ferrerofoodservice.com/uk/en/privacy.
- 26. Promoter: Ferrero UK Limited, 889 Greenford Road, Greenford, UB6 0HE